#### **Columbus Consolidated Government**

### **Unclaimed Property - Frequently Asked Questions (FAQs)**

#### 1. What is unclaimed property?

Unclaimed property is any money or asset that belongs to an individual or business but has not been claimed after a certain period of time. This can include checks that were never cashed, overpayments, refunds, deposits, or other funds owed by the Columbus Consolidated Government.

## 2. Why does the Columbus Consolidated Government hold unclaimed property?

If a check or payment issued by the government is returned, never cashed, or cannot be delivered, the funds are held until the rightful owner is located. Adding this form allows residents to easily claim money that may belong to them.

#### 3. How do I submit a claim for unclaimed property?

You can submit a claim by completing the **Unclaimed Property Submission Form** online and attaching any required documentation. Once submitted, your information will be reviewed by our Finance team.

#### 4. What information will I need to provide?

You may be asked to provide:

- Your full name
- Current mailing address
- Valid government-issued ID
- Proof of address or name changes (if applicable)
- Supporting documentation showing your connection to the claim (if applicable)

#### 5. Is there a fee to claim my unclaimed property?

No. The Columbus Consolidated Government does **not** charge a fee to process or release unclaimed property.

### 6. How long does it take to process a claim?

Processing times may vary based on the volume of requests and completeness of your documents. Typically, claims are reviewed within **30–45 business days**. You will be contacted if additional information is needed.

#### 7. How will I receive my payment if my claim is approved?

Once approved, payments are usually issued by check to the mailing address provided on your claim form.

#### 8. What if the property belongs to a deceased family member?

If you are claiming property on behalf of a deceased individual, you may need to provide additional documents such as:

- Death certificate
- Legal documentation showing you are the executor, administrator, or legal heir
- Proof of relationship

# 9. How do I know if I have unclaimed property with the Columbus Consolidated Government?

A list may be posted on our website, or you can submit the Unclaimed Property Submission Form to inquire. Our staff will review your information and inform you if a match is found.

## 10. Is my personal information secure when I submit a claim?

Yes. Your information is used solely to verify your identity and process your claim. The Columbus Consolidated Government follows strict privacy and data protection guidelines.

#### 11. What if I submitted a claim and haven't heard back?

If it has been longer than the stated processing time, you may contact the Finance Department or the office listed on the form for a status update.

## 12. Can businesses file claims for unclaimed property?

Yes. Businesses may submit a claim if the unclaimed funds were originally issued to the business. Additional documentation may be required to verify business ownership or authority to act on behalf of the company.